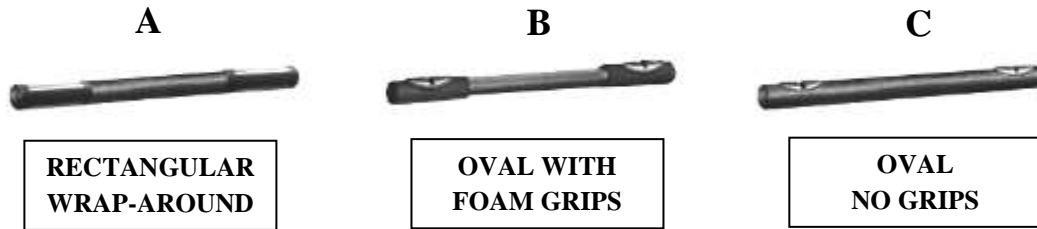


# Tuff Tread

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## HEART RATE CONTACT REPLACEMENTS



### IDENTIFY YOUR HEART RATE CONTACTS

#### A - Rectangular Wrap-Around Contacts

Direct replacements for these contacts are available. Call the Tuff Tread Service Department at (800)827-2017 for part numbers and pricing information.

#### B - Oval Contacts with Foam Grips

These contacts have been discontinued. Direct replacements are no longer available. The existing handle bar will not accept new contacts. Retrofitting is required. Please call (800)827-2017 for more information.

#### Returns

An RGA form is required for all returns. Please call the Tuff Tread Service Department at (800)827-2017 to get an RGA issued before sending any parts to the factory.

#### Retrofits

The heart rate assembly needs to be removed from the treadmill and sent to the factory for retrofitting.

The customer is responsible for shipping the heart rate assembly to the factory. Tuff Tread will rebuild the customer's assembly and ship it back at no charge for shipping, labor, or materials involved with the retrofitting of their assembly. The customer is responsible for replacement parts.

Heart rate assemblies are shipped complete and ready to install.

#### Parts

The customer will be charged for two (2) replacement contacts per assembly, as well as any other parts that are required, such as missing or broken wiring.

#### C - Oval Contacts with No Grips

Direct replacements for these contacts are available. Call the Tuff Tread Service Department at (800)827-2017 for part numbers and pricing information.